GB

HÄFTIGT

Design and Quality
IKEA of Sweden

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Subject to change without notice.

⚠ Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Do not let children play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Keep all packaging away from children.

General Safety

- This appliance is intended to be used in household and similar applications such as:
  - Farm houses; staff kitchen areas in shops, offices and other working environments

  - By clients in hotels, motels, bed and breakfast and other residential type environments
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Safety instructions

Installation

⚠ **Warning!** Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Obey the installation instruction supplied with the appliance.
- Always be careful when you move the appliance because it is heavy. Always wear safety gloves.
- Make sure the air can circulate around the appliance.
- Wait at least 4 hours before connecting the appliance to the power supply. This is to allow the oil to flow back in the compressor.
- Do not install the appliance close to radiators or cookers, oven or hobs.
- The rear of the appliance must stand against the wall.
- Do not install the appliance where there is direct sunlight.
- Do not install this appliance in areas that are too humid or too colds, such as the construction appendices, garages or wine cellars.
- When you move the appliance, lift it by the front edge to avoid scratching the floor.

Electrical connection

⚠ **Warning!** Risk of fire and electrical shock.

- The appliance must be earthed.
- All electrical connections should be made by a qualified electrician.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not contact an electrician.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the electrical components (e.g. mains plug, mains cable, compressor). Contact the Service or an electrician to change the electrical components.
- The mains cable must stay below the level of the mains plug.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

Use

⚠ **Warning!** Risk of injury, burns, electrical shock or fire.

- Do not change the specification of this appliance.
- Do not put electrical appliances (e.g. ice cream makers) in the appliance unless they are stated applicable by the manufacturer.
- Be careful not to cause damage to the refrigerant circuit. It contains isobutane (R600a), a natural gas with a high level of environmental compatibility. This gas is flammable.
- If damage occurs to the refrigerant circuit, make sure that there are no flames and sources of ignition in the room. Ventilate the room.
- Do not let hot items to touch the plastic parts of the appliance.
- Do not put soft drinks in the freezer compartment. This will create pressure on the drink container.
- Do not store flammable gas and liquid in the appliance.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not touch the compressor or the condenser. They are hot.
- Do not remove or touch items from the freezer compartment if your hands are wet or damp.
- Do not freeze again food that has been thawed.
- Obey the storage instructions on the packaging of frozen food.

Care and cleaning

⚠ **Warning!** Risk of injury or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- This appliance contains hydrocarbons in the cooling unit. Only a qualified person must do the maintenance and the recharging of the unit.
- Regularly examine the drain of the appliance and if necessary, clean it. If the drain is blocked, defrosted water collects in the bottom of the appliance.

Disposal

⚠ **Warning!** Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door to prevent children and pets to be closed inside of the appliance.

- The refrigerant circuit and the insulation materials of this appliance are ozone-friendly.
- The insulation foam contains flammable gas. Contact your municipal authority for information on how to discard the appliance correctly.
- Do not cause damage to the part of the cooling unit that is near the heat exchanger.

Installation

⚠ **Warning!** Refer to Safety chapters.

Location

ⓘ Refer to the assembly instructions for the installation.

To ensure best performance, install the appliance well away from sources of heat such as radiators, boilers, direct sunlight etc. Make sure that air can circulate freely around the back of the cabinet.

Positioning

This appliance should be installed in a dry, well ventilated indoor (garage or cellar) also, but for optimum performance install this appliance at a location where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

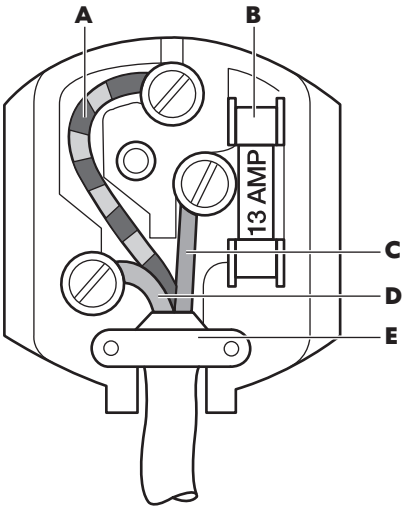
Climate class	Ambient temperature
SN	+10°C to + 32°C
N	+16°C to + 32°C
ST	+16°C to + 38°C
T	+16°C to + 43°C

Electrical Connection

⚠ **Caution!** Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.

⚠ **Warning!** This appliance must be earthed. The manufacturer declines any liability should these safety measures not be observed.

The wires in the mains lead are coloured in accordance with the following code:



- **A** - green and yellow: Earth
- **C** - brown: Live
- **D** - blue: Neutral

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

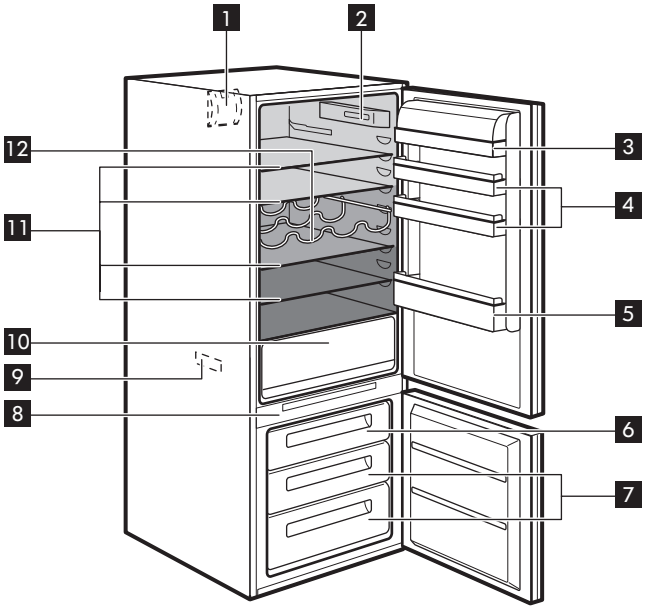
1. Connect the wire coloured green and yellow to the terminal marked either with the letter “E“ or by the earth symbol ⏚ or coloured green and yellow.
2. Connect the wire coloured blue to the terminal either marked with the letter “N“ or coloured black.
3. Connect the wire coloured brown to the terminal either marked with the “L“ or coloured red.
4. Check that no cut, or stray strands of wire is present and the cord clamp (**E**) is secure over the outer sheath.
   Make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.
5. Switch on the appliance.

The appliance is supplied with a 13 amp fuse (**B**). In the event of having to change the fuse in the plug supplied, a 13 amp ASTA approved (BS 1362) fuse must be used.

⚠ **Warning!** A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that it is disposed of safely.

Product description

Product overview



1 Fan- cooling
2 Led light
3 Dairy compartment with lid
4 Door balconies
5 Bottle balcony with holder
6 Freezing drawer
7 Freezer drawers
8 Control panel
9 Rating plate
10 Vegetable drawer
11 Glass shelves
12 Bottle rack

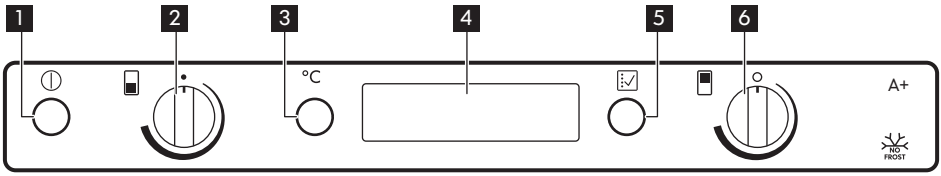
Least cold zone

Intermediate temperature zone

Coldest zone

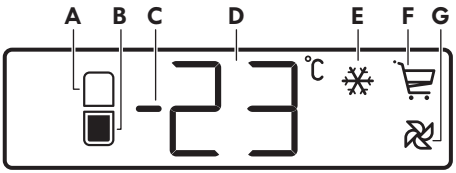
Operation

Display



1 ON/OFF switch
2 Freezer temperature regulator
3 Fridge-Freezer temperature indication button
4 Display
5 Function button
Alarm reset switch
6 Fridge temperature regulator

Display



A) Fridge compartment indicator
B) Freezer compartment indicator
C) Positive or negative temperature indicator
D) Temperature indicator
E) Fast Freezing function
F) Shopping function
G) Fan- cooling function

Switching on

1. After plugging the plug into the power outlet, if the display is not illuminated, press ON/OFF switch.

As soon as the appliance is turned on, the following signals will appear on the control panel:

- Positive or negative temperature indicator will flash.
- the temperature flashes, the background of the display is red and you will hear a buzzer.

2. Press Function and the buzzer will go off (also refer to "High temperature alarm").

The display will show the actual freezer temperature for a few seconds.

3. Set the desired temperature (refer to "Temperature regulation").

Switching off

Press the ON/OFF switch for more than 1 second to shut off the appliance.
After this, a countdown of the temperature from -3 -2 -1 will be shown.

ⓘ When the appliance is switched off, the display also goes off.

Switching off the fridge compartment

To switch off the refrigerator compartment, rotate the Fridge temperature setting regulator counter- clockwise till position "O".
Once the refrigerator compartment is shut off, the only temperature which is indicated is the one of the freezer compartment.
In this condition, the lighting in the refrigerator compartment will be switched off.
The freezer compartment will keep on working.

Temperature Indication

Each time the Fridge-Freezer temperature indication button is pressed, the display indicates in sequence:

1. • The Fridge compartment indicator is on.
   • The display indicates the latest set temperature for the fridge.
2. • The Freezer compartment indicator is on (In normal conditions).
   • The display indicates the latest set temperature for the freezer.

Temperature regulation

The temperature within the appliance is controlled by the Temperature regulator.

The temperature of the fridge compartment may be regulated by rotating the Fridge temperature regulator, and may vary between more or less +2°C and +8°C.

The temperature of the freezer compartment may be regulated by rotating the Freezer temperature regulator, and may vary between more or less -15°C and -24°C.

For a correct storage of the food the following temperatures should be set:

+5°C in the fridge

-18°C in the freezer.

During normal functioning the Temperature indicator shows the temperature currently set.

To operate the appliance proceed as follows

1. turn the Temperature regulator clockwise to obtain the maximum coldness
2. turn the Temperature regulator counter-clockwise to obtain the minimum coldness.
   The intermediate position is usually the most suitable.
   However, the exact setting should be chosen keeping in mind that the temperature inside the appliance depends on:
   • room temperature
   • how often the door is opened
   • the quantity of food stored
   • the location of the appliance.

High temperature alarm

An increase in the temperature in the freezer compartment (for example due to a power failure) is indicated by:

- flashing temperature
- freezer compartment flashing (Freezer compartment indicator/Door open alarm indicator)
- sounding of buzzer
- red illumination of display

When normal conditions are restored:

- the acoustic signal shuts off

- the temperature value continues to flash
- the display illumination remains red.

When you press Function/Alarm reset switch to deactivate the alarm, the highest temperature reached in the compartment appears on indicator 88 for some seconds.

At this point the flashing stops and the display illumination changes over from red to white.

During the alarm, the buzzer can be switched off by pressing Function/Alarm reset switch.

The illumination of the display remains red until normal storage conditions are restored.

Functions menu

Each time Function is pressed, the following functions can be activated:

- Shopping function
- Fast Freezing function
- Fan-cooling function
- no symbol: normal operation

ⓘ You can turn on any function at any time and turn the function off by pressing Function several times until no icon appears.

Fast Freezing function

To freeze fresh food you will need to activate Fast Freezing function.

Press Function (several times if necessary) until the corresponding icon appears.

ⓘ This function stops automatically after 52 hours.

It is possible to deactivate the function at any time by pressing Function (refer to "Functions menu").

Shopping function

If you need to insert a large amount of warm food, for example after doing the grocery shopping, we suggest activating the Shopping function to chill the products more rapidly and to avoid warming the other food which is already in the refrigerator.

ⓘ The Shopping function shuts off automatically after approximately 6 hours.

1. Press Function until the corresponding icon appears.

The Shopping indicator flashes.

2. Press OK to confirm.

The Shopping indicator is shown.

To switch off the function before its automatic end repeat the procedure until The Shopping indicator goes off.

ⓘ The function switches off by selecting a different fridge set temperature.

Fan-cooling function

The refrigerator compartment is equipped with a device that allows for the rapid cooling of food and more uniform temperature in the compartment.

The function is activated by pressing the Function (several times if necessary) until the corresponding icon appears.

In this condition the fan works continuously.

It is possible to deactivate the function at any time by pressing the Function until the icon goes out of view.

If the function is activated automatically the fan icon is not shown (refer to "Daily use"). The activation of the fan function increases the energy consumption.

First use

Cleaning the interior

1. Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and some neutral soap so as to remove the typical smell of a brand-new product.
2. Dry thoroughly.

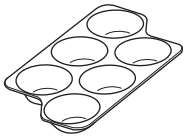
Do not use detergents or abrasive powders, as these will damage the finish.

Daily use

Warning! Refer to Safety chapters.

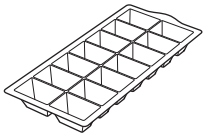
Accessories

Egg tray



x1

Ice tray



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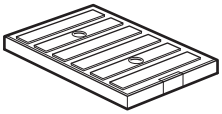
Freezer blocks



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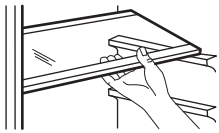
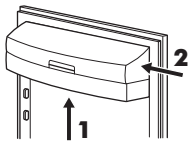
Movable shelves



The walls of the refrigerator are equipped with a series of runners so that the safety glass shelves can be positioned as desired.

Caution! Do not move the glass shelf above the vegetable drawer to ensure correct air circulation.

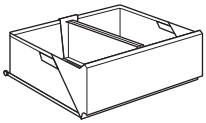
Positioning the door balconies



To permit storage of food packages of various sizes, the door balconies can be placed at different heights.

To make these adjustments proceed as follows: gradually pull upwards the balcony until it comes free (1), remove it by pushing towards inside (2), then reposition as required.

Vegetable Drawer



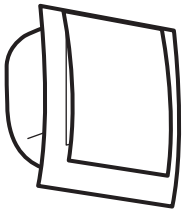
The drawer is suitable for storing fruit and vegetables.

There is a separator inside the drawer that can be placed in different positions to allow for the subdivision best suited to personal needs.

There is a grille on the bottom of the drawer to separate the fruit and vegetables from any humidity that may form on the bottom surface.

All parts inside the drawer can be removed for cleaning purposes.

Fan cooling



This device activates by itself when needed, for example for a quick temperature recovering after door opening or when the ambient temperature is high.

Allows you to switch on the device manually when needed (refer to "Fan-cooling function").

ⓘ The device stops when the door is open and restarts immediately after the door closing.

Freezing fresh food

The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.

To freeze fresh food activate the Fast Freezing function at least 24 hours before placing the food to be frozen in the freezer compartment.

Place the fresh food to be frozen in the upper drawer, as this is the coldest point.

The maximum amount of food that can be frozen in 24 hours is specified on the rating plate, a label located on the inside of the appliance.

The freezing process lasts 24 hours: during this period do not add other food to be frozen.

Storage of frozen food

When first starting-up or after a period out of use, before putting the products in the compartment let the appliance run at least 12 hours on the Fast Freezing setting.

If large quantities of food are to be stored, remove all drawers from appliance and place food on glass shelf to obtain the best performance.

ⓘ In the event of accidental defrosting, for example due to a power failure, if the power has been off for longer that the value shown in the technical characteristics chart under "rising time", the defrosted food must be consumed quickly or cooked immediately and then re-frozen (after cooling).

Freezer Blocks

Two freezer blocks are supplied in the freezer; this increase the length of time for which food will keep in the event of a power failure or breakdown.

Hints and tips

Normal operating sounds

The following sounds are normal during operation:

- A faint gurgling and bubbling sound from coils sound when refrigerant is pumped.
- A whirring and pulsating sound from the compressor when refrigerant is pumped.
- A sudden cracking noise from inside appliance caused by thermic dilatation (a natural and not dangerous physical phenomenon).
- A faint click noise from the temperature regulator when the compressor switches on or off.

Hints for energy saving

- Do not open the door frequently or leave it open longer than absolutely necessary.
- If the ambient temperature is high and the Temperature Regulator is set to low temperature and the appliance is fully loaded, the compressor may run continuously, causing frost or ice on the evaporator. If this happens, set the Temperature Regulator toward warmer settings to allow automatic defrosting and so a saving in electricity consumption.
- If foreseen, do not remove the cold accumulators from the freezer basket.

Hints for fresh food refrigeration

To obtain the best performance:

- do not store warm food or evaporating liquids in the refrigerator
- do cover or wrap the food, particularly if it has a strong flavour
- position food so that air can circulate freely around it

Hints for refrigeration

Useful hints:

- Meat (all types) : wrap in polythene bags and place on the glass shelf above the vegetable drawer.
- For safety, store in this way only one or two days at the most.
- Cooked foods, cold dishes, etc..: these should be covered and may be placed on any shelf.
- Fruit and vegetables: these should be thoroughly cleaned and placed in the special drawer(s) provided.
- Butter and cheese: these should be placed in special airtight containers or wrapped in aluminium foil or polythene bags to exclude as much air as possible.
- Bottles: these need a cap and should be stored on the door bottle shelf, or (if equipped) on the bottle rack.
- Bananas, potatoes, onions and garlic, if not packed, must not be kept in the refrigerator.

Hints for freezing

To help you make the most of the freezing process, here are some important hints:

- the maximum quantity of food which can be frozen in 24 hrs. is shown on the rating plate;
- the freezing process takes 24 hours. No further food to be frozen should be added during this period;
- freeze only top quality, fresh and thoroughly cleaned, foodstuffs;
- prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible subsequently to thaw only the quantity required;
- wrap up the food in aluminium foil or polythene and make sure that the packages are airtight;
- do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter;
- lean foods store better and longer than fatty ones; salt reduces the storage life of food;
- water ices, if consumed immediately after removal from the freezer compartment, can possibly cause the skin to be freeze burnt;
- it is advisable to show the freezing in date on each individual pack to enable you to keep tab of the storage time.

Hints for storage of frozen food

To obtain the best performance from this appliance, you should:

- make sure that the commercially frozen foodstuffs were adequately stored by the retailer;
- be sure that frozen foodstuffs are transferred from the foodstore to the freezer in the shortest possible time;
- not open the door frequently or leave it open longer than absolutely necessary;
- once defrosted, food deteriorates rapidly and cannot be refrozen;
- do not exceed the storage period indicated by the food manufacturer.

Care and cleaning

⚠ **Warning!** Refer to Safety chapters.

Periodic cleaning

The equipment has to be cleaned regularly:

- clean the inside and accessories with lukewarm water and some neutral soap.

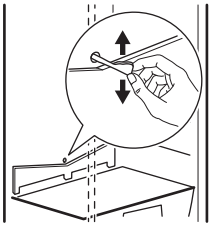
- regularly check the door seals and wipe clean to ensure they are clean and free from debris.
- rinse and dry thoroughly.

ⓘ Do not pull, move or damage any pipes and/or cables inside the cabinet. Never use detergents, abrasive powders, highly perfumed cleaning products or wax polishes to clean the interior as this will damage the surface and leave a strong odour.

Clean the condenser (black grill) and the compressor at the back of the appliance with a brush . This operation will improve the performance of the appliance and save electricity consumption.

ⓘ Take care of not to damage the cooling system.

Defrosting of the refrigerator



Frost is automatically eliminated from the evaporator of the refrigerator compartment every time the motor compressor stops, during normal use. The defrost water drains out through a trough into a special container at the back of the appliance, over the motor compressor, where it evaporates.

It is important to periodically clean the defrost water drain hole in the middle of the refrigerator compartment channel to prevent the water overflowing and dripping onto the food inside. Use the special cleaner provided, which you will find already inserted into the drain hole.

Defrosting the freezer

The freezer compartment is frost free. This means that there is no build up of frost when it is in operation, neither on the internal walls nor on the foods.

The absence of frost is due to the continuous circulation of cold air inside the compartment, driven by an automatically controlled fan.

Periods of non-operation

When the appliance is not in use for long periods, take the following precautions:

1. Remove all food.
2. Defrost, if applicable
3. Clean the appliance and all accessories.
4. Leave all doors open to prevent unpleasant smells.

ⓘ If the cabinet will be kept on, ask somebody to check it once in a while to prevent the food inside from spoiling in case of a power failure.

Troubleshooting

⚠ **Warning!** Refer to Safety chapters.

What to do if...

Problem	Possible cause	Solution
The appliance does not operate.	The appliance is switched off.	Switch on the appliance.
	The mains plug is not connected to the mains socket correctly.	Connect the mains plug to the mains socket correctly.
	There is no voltage in the mains socket.	Connect a different electrical appliance to the mains socket. Contact a qualified electrician.
The appliance is noisy.	The appliance is not supported properly.	Check if the appliance stands stable.
Audible or visual alarm is on.	The cabinet has been recently switched on or the temperature is still too high.	Refer to "High Temperature Alarm".
	The temperature in the appliance is too high.	Contact a qualified electrician or contact the nearest After Sales Service.
The lamp does not work.	The lamp is in stand-by.	Close and open the door.
The lamp does not work.	The lamp is defective.	Contact the nearest After Sales Service.
The compressor operates continually.	Temperature is set incorrectly.	Refer to "Operation" chapter.
	Many food products were put in at the same time.	Wait some hours and then check the temperature again.
	The room temperature is too high.	Refer to climate class chart on the rating plate.
	Food products placed in the appliance were too warm.	Allow food products to cool to room temperature before storing.
	The door is not closed correctly.	Refer to "Closing the door".
	The Fast Freezing function is switched on.	Refer to "Fast Freezing function".

Problem	Possible cause	Solution
	The Shopping function is switched on.	Refer to "Shopping function".
The compressor does not start immediately after pressing the Fast Freezing, or after changing the temperature.	This is normal, no error has occurred.	The compressor starts after a period of time.
The compressor does not start immediately after pressing the Shopping, or after changing the temperature.	This is normal, no error has occurred.	The compressor starts after a period of time.
Water flows inside the refrigerator.	The water outlet is clogged.	Clean the water outlet.
	Food products prevent that water flows into the water collector.	Make sure that food products do not touch the rear plate.
Water flows on the floor.	The melting water outlet is not connected to the evaporative tray above the compressor.	Attach the melting water outlet to the evaporative tray.
Temperature cannot be set.	The Shopping function is switched on.	Switch off Shopping manually, or wait until the function resets automatically to set the temperature. Refer to " Shopping function".
Temperature cannot be set.	The Fast Freezing function is switched on.	Switch off Fast Freezing manually, or wait until the function resets automatically to set the temperature. Refer to "Fast Freezing function".
The temperature in the appliance is too low/too high.	The temperature regulator is not set correctly.	Set a higher/lower temperature.
	The door is not closed correctly.	Refer to "Closing the door".

Problem	Possible cause	Solution
	The food products' temperature is too high.	Let the food products temperature decrease to room temperature before storage.
	Many food products are stored at the same time.	Store less food products at the same time.
	The door has been opened often.	Open the door only if necessary.
	The Fast Freezing function is switched on.	Refer to "Fast Freezing function".
	The Shopping function is switched on.	Refer to "Shopping function".
	There is no cold air circulation in the appliance.	Make sure that there is cold air circulation in the appliance.

If your appliance still is not working properly after making the above checks, contact the After Sales Service. You can find the list at the end of this manual.

Replacing the lamp

The appliance is equipped with a longlife LED interior light.

Only service is allowed to replace the lighting device. Contact your After Sales Service.

Closing the door

1. Clean the door gaskets.
2. If necessary, adjust the door. Refer to "Installation".
3. If necessary, replace the defective door gaskets. Contact the After Sales Service.

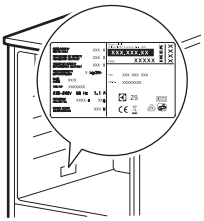
Technical information

Technical data

Product dimensions	
Height	1827 mm
Width	540 mm
Depth	552 mm

Net volume	
Fridge	228 Litre
Freezer	64 Litre
Defrost system	
Fridge	auto
Freezer	auto
Star rating	****
Rising time	21 hours
Freezing capacity	8 kg/24h
Energy consumption	0,852 kWh/24h
Noise level	39 dB (A)
Energy class	A+
Voltage	230 - 240 V
Frequency	50 Hz

The technical information are situated in the rating plate on the internal left side of the appliance and in the energy label.



IKEA GUARANTEE

How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years from the original date of purchase of Your appliance at IKEA, unless the appliance is named LAGAN in which case two (2) years of guarantee apply. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance,

Which appliances are not covered by the IKEA five (5) years guarantee?

The range of appliances named LAGAN and all appliances purchased in IKEA before 1st of August 2007

Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network.

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the EU guidelines (Nr. 99/44/EG) and the respective local regulations are applicable. Replaced parts become the property of IKEA.

What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA service provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible color differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms

of this guarantee, the service provider or its authorized service partner will re-install the repaired appliance or install the replacement, if necessary.

This restriction do not apply to fault-free work carried out by a qualified specialist using our original parts in order to adapt the appliance to the technical safety specifications of another EU country.

How country law applies

The IKEA guarantee gives You specific legal rights, which covers or exceed local demands. However these conditions do not limit in any way consumer rights described in the local legislation

Area of validity

For appliances which are purchased in one EU country and taken to another EU country, the services will be provided in the framework of the guarantee conditions normal in the new country. An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information;

The dedicated After Sales Service for IKEA appliances:

Please do not hesitate to contact IKEA After Sales Service to:

1. make a service request under this guarantee;
2. ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture. The service won't provide clarifications related to:
   - the overall IKEA kitchen installation;
   - connections to electricity (if machine comes without plug and cable), to water and to gas since they have to be executed by an authorized service engineer.
3. ask for clarification on user manual contents and specifications of the IKEA appliance.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual section of this booklet before contacting us.

How to reach us if You need our service

Please refer to the last page of this manual for the full list of IKEA appointed contacts and relative national phone numbers.

In order to provide You with a quicker service, we recommend that You use the specific phone numbers listed at the end of this manual. Always refer to the numbers listed in the booklet of the specific appliance You need an assistance for. Before calling us, assure that You have to hand the IKEA article number (8 digit code) for the appliance of which you need our assistance.

SAVE THE SALES RECEIPT! It is Your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

Do You need extra help?

For any additional questions not related to After Sales of your appliances, please

contact our nearest IKEA store call centre. We recommend you read the appliance documentation carefully before contacting us.

ENVIRONMENTAL CONCERNS

Recycle the materials with the symbol ♺. Put the packaging in applicable containers to recycle it. Help protect the environment and human health and to recycle waste of electrical and electronic appliances. Do not dispose appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

Country	Phone number	Call Fee	Opening time
België	070 246016	Binnenlandse gesprekskosten	8 tot 20 Weekdagen
Belgique		Tarif des appels nationaux	8 à 20. En semaine
България	00359888164080 0035924274080	Такса за повикване от страната	От 9 до 18 ч в работни дни
Česká republika	246 019721	Cena za místní hovor	8 až 20 v pracovních dnech
Danmark	70 15 09 09	Landstakst	man. - fre. 09.00 - 20.00 lør. 09.00 - 16.00 1 søndag pr. måned, normalt første søndag i måneden
Deutschland	+49 1806 33 45 32*	* 0,20 €/Verbindung aus dem Festnetz max. 0,60 €/Verbindung aus dem Mobilfunknetz	8 bis 20 Werktage
Ελλάδα	211 176 8276	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες
España	91 1875537	Tarifa de llamadas nacionales	De 8 a 20 en días laborables
France	0170 36 02 05	Tarif des appels nationaux	9 à 21. En semaine
Hrvatska	00385 1 6323 339	Trošak poziva 27 lipa po minuti	radnim danom od ponedjeljka do petka od 08:00 do 16:00
Ireland	0 14845915	National call rate	8 till 20 Weekdays
Ísland	5880503	Innanlandsgjald fyrir síma	9 til 18. Virka daga
Italia	02 00620818	Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali
Κυπρος	22 030 529	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες
Lietuva	5 230 06 99	Nacionalinių pokalbių tarifai	Pr. - Ketv.: 8:00 - 12:00, 12:45 - 17:00 Pnkt.: 8:00 - 12:00, 12:45 - 15:45
Magyarország	061 998 0549	Belföldi díjszabás	Hétköznap 8 és 10 óra között
Nederland	0900 235 45 32 and/or 0900 BEL IKEA	15 cent/min., starttarief 4.54 cent en gebruikelijke belkosten	ma - vr 08.00 - 20.00, zat 09.00 - 20.00 (zondag gesloten)
Norge	815 22052	Takst innland	8 til 20 ukedager
Österreich	0810 300486	max. 10 Cent/min.	Mo - Fr 8.00 - 20.00 Uhr
Polska	012 297 8787	Stawka wg taryfy krajowej	Od 8 do 20 w dni robocze
Portugal	211557985	Chamada Nacional	9 às 21. Dias de Semana *excepto feriados
România	021 211 08 88	Tarif apel național	8 - 20 în zilele lucrătoare
Россия	8 495 6662929	Действующие телефонные тарифы	с 8 до 20 по рабочим дням Время московское
Schweiz	031 5500 324	Tarif für Anrufe im Bundesgebiet	8 bis 20 Werktage
Suisse		Tarif des appels nationaux	8 à 20. En semaine
Svizzera		Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali
Slovensko	(02) 3300 2554	Cena vnútroštátneho hovoru	8 až 20 v pracovných dňoch
Suomi	030 6005203	Lankapuhelinverkosta 0,0835 €/puhelu + 0,032 €/min Matkapuhelinverkosta 0,192 €/min	arkipäivisin 8.00 - 20.00
Sverige	0775 700 500	lokalsamtal (lokal taxa)	mån-fre 8.30 - 20.00 lör-sön 9.30 - 18.00
Türkiye	212 244 0769	Ulusal arama ücreti	Hafta içi saat 09:00'dan 18:00'a kadar
Україна	044 586 2078	Міжміськи дзвінки платні	9 - 21 В робочі дні
United Kingdom	020 3347 0044	National call rate	9 till 21. Weekdays
Slovenija	www.ikea.com		
Србија	www.ikea.com		

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